



DEPARTMENT OF POWER, GNCTD

Public Grievance Redressal Form



* - Indicates mandatory field

Grievance Details

Discom or Regulator * BSES Yamuna BSES Rajdhani NDPL DERC Don't Know

Grievance Category and Type * (Please Circle one)

Connection Related		Theft Related
1. Request for New Electricity Connection	19.	Power Theft Information in Location / Colony / Address
2. Application for Temporary Electricity Connection	20.	Employee Involved in Theft / Meter Reversing
3. Name Change / Transfer of Electricity Connection	21.	False Theft Case
4. Conversion of Temporary Electricity Connection into Regular Connection	22.	Meter Tempered
5. Disconnection of Supply	23.	Compliant Against Theft Bill
6. Restoration of Power Supply		Vigilance Related
7. 11kV Electricity Connection	24.	Electricity Connection for SC/ST Plot Holders allotted under Landless Harijan Scheme
8. Any other Complaint regarding Electricity Connection	25.	Complaint against Single Point Delivery Contractors
Billing Related	26.	Complaint against DISCOM Staff / Contractor
9. Bill Correction	27.	Complaint against Inspection Team
10. Settlement of Dues / Late Payment Surcharge	28.	Violation of Orders of Court / Consumer Forum
11. Case of Rs175 Scheme being Charged at Higher Rate		Street Light Related
12. Levy of Misuse Charges	29.	Installation of High Mast Lights against MLA / Councillor Fund
Supply Related	30.	Streetlight Not Working
13. Load Shedding		Others
14. Erratic Supply of Electricity	31.	Electrification of Block, Colony, Area
15. Checking of Neutral / Earth Wire	32.	Complaint by Associations, RWAs, NGOs
Meter Related	33.	Service Matters of Employees, Retired Employees.
16. Meter out-of-order	34.	Suggestion(s) for Improvement of Service
17. Mechanical Meter versus Electronic Meter	35.	Complaints related to DERC Matters
18. Complaint Against Removal of Meter	36.	Miscellaneous

Details of the Grievance * (upto 400 Characters are allowed)

Complainants Details

K.No _____

Previous Grievance
Number (if any) _____

First Name * _____

Initials _____

Last Name _____

Address * _____

District / Zone * _____

Pincode _____

Phone Number _____

Mobile Number _____ Please Enter Mobile No. in '9812312345' format

Email Address _____

Notification Please tick the appropriate box to receive mails/sms notification

- Registration (SMS and Email)
 Updation (Email only)
 Forwarding (Email only)

List of District/Zone of Each Discom (please use this in the District / Zone field above)

Discom	District/Zone	Discom	District/Zone	Discom	District/Zone
BYPL	CHANDANI CHOWK	BRPL	KHANPUR	BRPL	VIKAS PURI
BYPL	DARYA GANJ	BRPL	SAKET	BRPL	PALAM VIHAR
BYPL	PAHARGANJ	BRPL	VASANT KUNJ	BRPL	DWARKA
BYPL	SHANKAR ROAD	BRPL	NEHRU PLACE	NDPL	SHAKTI NAGAR
BYPL	PATEL NAGAR	BRPL	NIZZAMUDDIN	NDPL	CIVIL LINES
BYPL	KARKARDOOMA	BRPL	SARITA VIHAR	NDPL	MODEL TOWN
BYPL	GT ROAD	BRPL	R K PURAM	NDPL	KESHAVPURAM
BYPL	KRISHNA NGR	BRPL	HAUZ KHAS	NDPL	MOTI NAGAR
BYPL	LAXMI NAGAR	BRPL	JANAK PURI	NDPL	PITAM PURA
BYPL	MAYUR VIHAR -I & II	BRPL	NAJAFGARH	NDPL	BAWANA
BYPL	MAYUR VIHAR -III	BRPL	JAFFARPUR	NDPL	NARELA
BYPL	YAMUNA VIHAR	BRPL	NANGLOI	NDPL	SHALIMAR BAGH
BYPL	KARAWAL NAGAR	BRPL	MUNDKA	NDPL	BADLI
BYPL	NAND NAGRI	BRPL	PUNJABI BAGH	NDPL	MANGOL PURI
BRPL	ALAKNANDA	BRPL	TAGORE GARDEN	NDPL	ROHINI